

VEHICLE RENTAL TERMS AND CONDITIONS

All Rates include

- Unlimited Kms,
- Personal Accident Insurance
- Theft Protection Insurance
- Taxes (V.A.T.) 24%
- Free delivery and drop off at the airport
- 24 hours Road Assistance anywhere in Lefkada and Parga regions.
- Substitution of vehicle in case of breakdown.
- Third Party Liability & Property Damage

All rentals are subject to a **Deposit of the CDW** with credit card. If the lessee does not have a credit card, they can rent a vehicle if accepting the Collision Damage Waiver (C.D.W.) by paying in advance the estimated value of the collateral, based on the vehicle group rented as below:

C.D.W. (Collision Damage Waiver) Excess:

- | | | |
|---------------|----------------|---------------|
| - EUR-500,00 | for categories | A, B, C, D, G |
| - EUR-750,00 | for categories | J, S |
| - EUR-1250,00 | for category | K |

Full Damage Waiver Clause (FDW)

Full Damage Waiver is available to the lessee at an extra locally paid charge as below:

- | | | |
|--------------------|----------------|---------------|
| - 12 euros per day | for categories | A, B, C, D, G |
| - 18 euros per day | for categories | J, S, K |

Underside, glass/mirror parts, and wheels of the vehicles are **not included** in (FDW) Full Damage Waiver policies.

Wheels, Underside and Glass (WUG)

Covers damages to the underside, wheels and glass surfaces of the car.

WUG is available to the lessee at an extra locally paid charge of:

- | | | |
|--------------------|----------------|---------------|
| - 10 euros per day | for categories | A, B, C, D, G |
| - 15 euros per day | for categories | J, S, K |

Important Note: WUG can only be purchased in addition (as an add-on) to FDW.

Incident Administration Fee.

In case of an accident regardless of renter's liability as well as due to violation of the Greek traffic laws, the renter has the obligation to pay a non refundable fee of €30.00, to cover administration expenses.

Fines and Violations

All fines and administrative penalties resulting from the fault of the driver fully borne by the lessee. Rental agency reserves the right to charge these amounts at a later date of the rental or return of the vehicle, shall the lessee not have notified Rental agency of the penalty upon the return.

In such events, an additional service fee will be charged as follows:

For announced events, a fee equal to 30% the value of the fine/penalty.

For unannounced events, a fee equal to 65% the value of the fine/penalty.

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Refueling Service Charges

All vehicles will be delivered to the customer with a full tank.

The customer must return the vehicle with the same amount of fuel, thus a full tank. If the customer returns the vehicle with less fuel than it had when the vehicle was delivered, there will be an additional refueling service charge of €16.00, plus the cost of fuel consumption. The price per liter of fuel used is the average fuel price for the area from which the vehicle was rented. We strongly suggest the return of the vehicle has a full tank for easier and simple return process. This responsibility cannot be waived by any coverage package.

Some vehicles consume diesel fuel. Refilling gasoline into a diesel engine or vice versa may cause serious damage to the vehicle, which is the sole responsibility of the lessee. This responsibility cannot be waived by any coverage package.

Inside the Vehicle

If the vehicle is returned with stains that require special cleaning (for example dander, foods, excess of mud/dirt/sand, etc. at the seats, upholstery, floor, trunk, etc.), an extra cleaning service charge of €65,00 will be applied.

Available upon request (please note on comments)

- Baby (infant) seats, child seats and booster seats extra cost €6.00 per day payable upon delivery.

Baby seats explained.

Striving to maintain top level services for our guests, it is necessary to follow these guidelines when pre-ordering baby seats. Pre orders should be made under the following categories:

Baby Seat: Infants from 0 to 13 kg (Birth to approx. 1 to 12 months)

Child Seat: Children from 9 to 18 kg (approx. 9 months to 4 years)

Booster Seat: Children from 22 to 36 kg and under 135cms in height (approx. 4 to 11 years)

Please note that all babyseats include fitting instructions and Eurowheels employees are not allowed to fit or instruct any driver on how to fit a seat in the car.

- Additional driver.

A charge of €5.00 per day has to be paid for each additional Driver.

- GPS.

Available on request with a daily charge of €8.

Drivers qualifications

- The minimum driver's age is 23 years for categories A, B, C, D, G, J, S, and 25 years for K

- A valid driving licence must be held for least one (1) year.

- A driver younger than 23 years old that holds a valid drivers licence for more than one year can still rent a car from categories A, B or C provided he/she accepts the Young Driver Surcharge (10.00€ p/day) and minimum FDW insurance coverage.

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Miscellaneous & Other Notes

- In case the prebooked vehicle category is not available, a higher vehicle category will be offered.
- Rental agency assumes no responsibility for any results under the influence of alcohol / drugs, causing willful damage, leads off the road, driving without due care and attention or damages due to negligence and a breach of the Highway Code. The customer assumes full responsibility in case of such claims.
- Unreported accidents or damages to the vehicle will be interpreted as negligence. Such acts will result in additional customer charges.

INSURANCE in detail

CDW, Collision Damage Waiver

What does it cover?

If damage occurs to the vehicle, the renter is responsible to pay for the cost of repair and pay the amount of liability for damage.

- EUR-500,00 for categories A, B, C, D, G
- EUR-750,00 for categories J, S
- EUR-1250,00 for category K

Regardless of the lessees' fault, the amount of responsibility includes repair costs, storage and loss of vehicle use.

What is not covered?

- Damage caused by intent or negligence.
- Damage caused by using the wrong fuel.
- Losses incurred from breach of the contract terms.
- Damage caused during the vehicle was in a boat or ferry.
- Damage caused to the underneath of the vehicle, the roof, the antenna, mirrors, keys and vehicle wheels or tyres.

FDW, Full Damage Waiver

What does it cover?

Removes the liability amounts of damage or accident. A prerequisite is the completion and signature of the accident statement by the renter in case of damage or accident. In the event that the accident involved a second vehicle, the lessee is obliged to call roadside assistance indicating Eurowheels to record the incident and photograph the vehicle.

What is not covered?

- Damage caused by intent or negligence
- Damage caused by using the wrong fuel
- Losses incurred from breach of the terms of the contract
- Damage caused to the underneath of the vehicle, the roof, the antenna, mirrors, keys and vehicle wheels or tyres.

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WUG, Wheels Underside and Glass

In addition to already purchased FDW, coverage for wheels, underside and glass parts is also available upon request.

What does it cover?

- Damage caused to the underneath of the vehicle, the roof, the antenna, mirrors, keys and vehicle wheels or tyres.

What is not covered?

- Damage caused by intent or negligence
- Damage caused by using the wrong fuel
- Losses incurred from breach of the terms of the contract

Exceptions for CDW, FDW and WUG

Charges for any of the losses listed below will be directly charged to the customer regardless of whether it has accepted the CDW, FDW or WUG:

Ashtrays and vehicle drawers, damage to the vehicle locks, loss or damage to the vehicle keys, vehicle interior, jack, fuel tank cap, damage in vehicle upholstery, damages caused by negligence, damage due to wrong / defective fuel type, damage to children / baby seats, power loss due to forgotten activated electrical device or devices, loss of the vehicle documents and/or loss of vehicles license plate(s).